



Monarch's No-Show/Cancellation Policy

- Monarch requires at least 24 hours' notice to cancel an appointment
- If you fail to notify us that you cannot attend your appointment within 24 hours and/or miss your appointment without any communication with Monarch, you will be considered a "no show" for that appointment
- If you have two "no shows" in a row or any two "no shows" within 90 days, we will no longer be able to schedule you a regular appointment and you will be put on a temporary scheduling plan that involves longer wait times until you have successfully completed an appointment
- Please make every effort to contact us if you must miss an appointment to avoid "no shows"