



# IMPACT REPORT

A YEAR IN REVIEW.

.....

MAKING TODAY BETTER THAN YESTERDAY.



# THE IMPACT REPORT

FISCAL YEAR JULY 1, 2017 – JUNE 30, 2018



**28,570**  
PEOPLE SERVED



**26,996**  
PEOPLE WHO RECEIVED  
MONARCH'S BEHAVIORAL  
HEALTH SERVICES



**896**  
PEOPLE SUPPORTED WHO  
RECEIVED DAY PROGRAM  
AND SUPPORT SERVICES



**678**  
PEOPLE WHO RECEIVED  
RESIDENTIAL SERVICES



**578,191**  
PATIENT ENCOUNTERS



**85**  
PEOPLE PLACED IN JOBS



**46.7% 53.2%**  
MALE FEMALE



**3,733**  
CHILDREN UNDER THE  
AGE OF 17 SERVED



**755**  
DIFFERENT ZIP CODES  
REPRESENTED AMONG  
PEOPLE SUPPORTED



**185**  
SITE LOCATIONS

\*data for each category of service is unduplicated for FY17-18

\*data for total people served is duplicated for FY17-18

## WE KNOW A THING OR TWO ABOUT PEOPLE.

This fiscal year has been an extraordinary and eventful year at Monarch. We have accomplished so much, not just fiscally, but in so many areas to support the people who receive our services statewide. Our founders had an incredible vision to offer assistance and be a voice for people who were often marginalized. We continue to make progress by doing what we do best – serving people with intellectual and developmental disabilities, mental illness and substance use disorders – through technology, innovation, evidence-based practices, creativity, quality care and dedicated and compassionate employees. Throughout periods of change, our company has been steadfast in our dedication to the people we support and the communities we serve. Fiscal year 2017–2018 was no different.

As we continue to celebrate a six-decade anniversary, there is a sense of pride at Monarch as we look ahead to a promising future. We have confidence that our record as one of North Carolina's premier providers will continue through the next 60 years. Thank you for your continuous engagement and trust. Without your support, Monarch's success today, tomorrow and in the future would not be possible.

### OUR MISSION

Monarch is committed to supporting, educating and empowering people with developmental and intellectual disabilities, mental illness and substance use disorders to choose and achieve what is important to them.

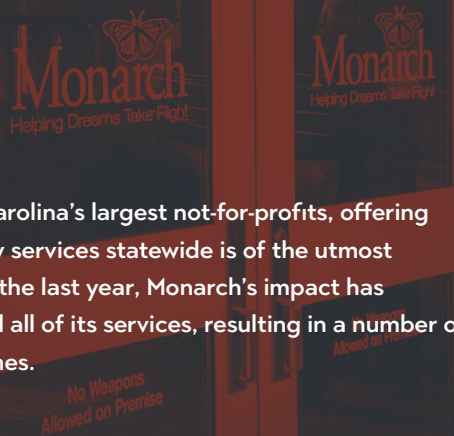
### OUR VISION

Monarch will lead the way in the state to creatively support people with disabilities in growing toward their potential, reaching their dreams and making their own informed choices about where they live, learn, work, play and worship. Through partnerships and relationships with our community, we will offer a variety of innovative quality services and supports and will promote advocacy, awareness, education, training, employment and residential opportunities.



THE  
IMPACT  
OF  
SERVICES AND  
INNOVATION

As one of North Carolina’s largest not-for-profits, offering a variety of quality services statewide is of the utmost importance. Over the last year, Monarch’s impact has positively spanned all of its services, resulting in a number of significant outcomes.



MEDICATION  
MANAGEMENT

99%

of persons surveyed said they were involved as much as they wanted in their counseling or treatment

TREATMENT PLANNING  
+  
SOCIAL CONNECTEDNESS

92%

of persons surveyed said they are able to get along better with family and/or friends after seeking Monarch’s services

ENHANCED  
SERVICES

99%

of persons surveyed said they were involved in their service planning and delivery

TREATMENT PLANNING  
+  
ACCESS TO SERVICES

98%

of persons surveyed said they felt team members from Monarch responded in a timely manner and were available when needed

ADVANCED  
ACCESS

92%

of persons surveyed said they felt in charge of their plan and clearly reflected what they needed and wanted to achieve

TREATMENT PLANNING  
+  
CULTURAL SENSITIVITY

94%

of persons surveyed said they felt team members from Monarch treated them with respect, respected their family’s religious/spiritual beliefs, spoke in a way they understood and were sensitive to cultural/ethnic background

LONG-TERM SERVICES  
AND SUPPORTS

89%

of persons surveyed said they felt in charge of their plan and clearly reflected what they needed and wanted to achieve

TREATMENT PLANNING  
+  
OUTCOMES

93%

of persons surveyed said they felt their quality of life had improved as a result of Monarch services

CRISIS  
SERVICES

96%

of persons surveyed said they were treated with dignity and respect

DIGNITY AND RESPECT  
+  
OVERALL SATISFACTION

96%

of persons surveyed said they would recommend Monarch’s adult crisis services to their family or friends

97%

of persons surveyed said they benefited from the adult crisis services they received at Monarch

55%

of persons surveyed who received Monarch’s adult crisis services said they would have gone to the ED and 16 percent would have not sought out or received services.

AUXILIARY  
SERVICES

Monarch’s **PARTNERSHIP WITH GENOA HEALTHCARE PHARMACY HAS ASSISTED 7,192 PEOPLE** with medications **TOTALING \$1,357,655.35** in savings for the people we support.

People we support who took the patient health questionnaire (PHQ-9), a depression screening tool, showed a **25% IMPROVEMENT** in depression indicator score **BETWEEN THEIR FIRST AND SECOND MONARCH SERVICE APPOINTMENT.**

MAKO MEDICAL LABORATORIES

2,257 patient encounters | Prevents people from visiting hospitals for lab work | Provides on-site services for patients who don’t visit a primary care physician | Lab work performed in office and returned with faster results than hospitals to assist in the treatment of patients

TECHNOLOGY  
PROVIDES  
GREATER  
INDEPENDENCE  
AND  
SELF-ESTEEM  
FOR PEOPLE  
LIVING IN  
MONARCH  
RESIDENCES



With the support of Trillium Health Resources, Monarch launched an innovative project three years ago to enhance independence in eight of its residences. The assistive technology initiative focused on 46 people with intellectual and developmental disabilities and mental illness who live in Craven, Jones and Pamlico counties. The project combined wireless smart-home technology with adaptive home modifications to create healthier, safer living environments where residents can have greater control of their daily activities.

For Lindsey Colavito—who was recently discharged after living in a Monarch group home in Stanly County for 13 years after undergoing a major brain surgery that caused Prader Willi Syndrome-type symptoms, life-threatening chemical imbalances and loss of short-term memory—assistive technology has provided a new independence she and others who use the smart home technology thought they would never achieve. Lindsey moved into her own

apartment in Johnston County near her family with Supported Living Services and assistive technology in place to support her. Lindsey can maintain safety in her new home with a Night Owl Security System, which provides a system of sensors strategically placed in Lindsey’s apartment that can be monitored remotely. This system provides verbal de-escalation or assistance with problem solving as needed and will notify caregivers when Lindsey is in potentially unsafe situations, so the caregiver can respond and assistance can be provided. With these supports in place, the team will monitor Lindsey’s progress toward independence and look for appropriate and agreed-upon opportunities to reduce the amount of staff time needed in Lindsey’s home. She is embracing her independence and has more confidence and greater self-esteem. Lindsey is an example of how technology has improved the quality of life and independence for people with disabilities.



# THE IMPACT OF GROWTH

Monarch expanded its behavioral health impact in the Charlotte region by opening a mental health crisis center specifically for youth in December 2017. The SECU Youth Crisis Center, a Monarch program, has served more than 183 children in its first six months of operation and was the first of its kind in the state when it opened. The 16-bed, 24-hour facility provides short-term inpatient treatment for children and adolescents ages 6–17 working through a mental or behavioral health crisis. Staff also works with families to find the best long-term care plan after discharge.

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**91%**  
of parents and guardians surveyed said their child's life has improved after receiving services at the SECU Youth Crisis Center

&

**90%**  
of parents and guardians surveyed said they would recommend the Youth Crisis Center to a family or friend



## MONARCH VOLUNTEER BRINGS YOGA TO SECU YOUTH CRISIS CENTER

Monarch's Senior Community Outreach Manager Yesenia Mueller is sharing her love of yoga with the children and adolescents at the SECU Youth Crisis Center. Mueller is a 200-hour registered yoga instructor and volunteers at the YCC to bring the children and adolescents a yoga practice focused on mindfulness and increasing awareness of the mind-body connection through both physical postures and breathing exercises. "The kids are exposed to new methods of self-regulating their emotions and reactions by trying out fun yoga postures and exercises, such as Lion Pose and Bee Breaths," says Mueller.



## TEEN TURNS THE CORNER TOWARD A BRIGHTER FUTURE AT THE SECU YOUTH CRISIS CENTER

A mother of a teenager said she struggled to find answers for her son's frequent outbursts of anger and destruction of property. During a seven-day stay at the SECU Youth Crisis Center, Zack\* was diagnosed with ADHD and oppositional defiant disorder. Since his stay, Zack has transitioned from an alternative school back to his regular school and has improved his grades from Fs to Bs. "This is exactly what we needed. We both knew he needed help and I feel good about the service we received from Monarch," says his mom.

\*Name changed to conceal identity of minor patient



## THE POWER OF COMMUNITY: DUKE ENERGY VOLUNTEERS SUPPORT THE SECU YOUTH CRISIS CENTER

Duke Energy's Financial Planning and Analysis Team contributed their time to the SECU Youth Crisis Center, a Monarch program. The seven volunteers made hygiene packets, reward bags and clothing change packs and created cards with encouraging sentiments for the children and teens who receive services at the crisis center.

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## THE IMPACT OF GIVING BACK

Monarch is grateful and fortunate to benefit from the kindness of volunteers. Community engagement is also an important component of Monarch's programming—and the people we support love to give back to their community. From July 2017 to June 2018, the people we support statewide gave 28,099 hours of volunteer time in the community by delivering Meals on Wheels, volunteering at community parks, nursing homes, hospitals, and community service organizations. That's an economic impact of \$657,797.59 across North Carolina (based on the Independent Sector \$23.41 per hour rate).



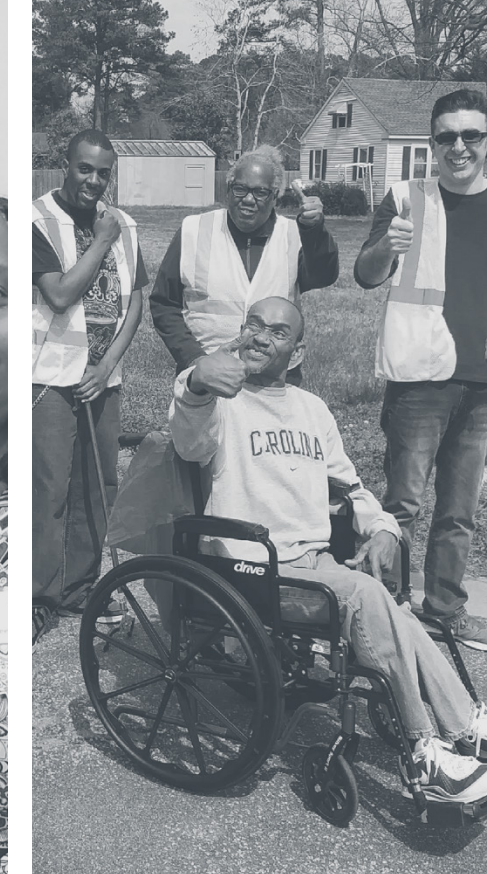
### BOBBY GROSE FINDS REWARD IN FOOD PANTRY VOLUNTEER WORK

Bobby Grose, 54, who resides at the Oakwood Acres group residence in Randolph County, was employed within a vocational workshop for about 34 years before retiring in March 2018. Without the workshop opportunity and newly retired, Grose immersed himself in his volunteer work with Christians United Outreach Center's food pantry in Asheboro. Betty McDowell, residential development specialist, says Grose is a pro at constructing the boxes that help make the food pantry run smoothly, assembling about 200 during each three-hour shift. McDowell has affectionally given him the nickname "the Box Man," which makes Grose smile wide while giving two thumbs-up.



### WINSTON-SALEM VOLUNTEER DUO HELPS FEED FAMILIES IN NEED

Wednesdays are a special day for Warren Kelly and Developmental Specialist Gwen Blane from Monarch's CHOICES at the Ridge day program. For the last four years, the duo heads over to Second Harvest Food Bank of Northwest North Carolina (SHFB) at least once a week to serve an unprecedented need. SHFB Volunteer Coordinator Tammy DeCicco nominated Kelly and Blane for the 2018 Governor's Volunteer Service Awards where they received a Silver Governor's certificate. In the nomination form, DeCicco cites, "Warren and Gwen are a very special team at Second Harvest Food Bank and we live better by just knowing them. They breathe life into those who need strength to keep going and power on."



### RIVER CITY ACHIEVEMENT CENTER COMMITS TO KEEPING THEIR TOWN CLEAN

Participants from River City Achievement Center take pride in building a beautiful community and celebrated their eighth anniversary with the Elizabeth City Adopt-A-Street program. The street across from River City is named after the program and at least once a month they participate in cleaning up the street to ensure their community and surrounding areas are tidy.



# THE IMPACT OF FINDING EMPLOYMENT

For many of the people we support, finding work is a priority. Monarch offers Individual Placement and Support Employment Service (IPS) in five counties to help individuals in search of work while in recovery from a mental health or substance use disorder. The IPS team placed 82 people in jobs last year, rated higher than 90 percent across all satisfaction measures, and recently created two new IPS teams in Stanly and Nash county to expand its impact.

93%

felt they were given helpful information from their IPS team to manage their condition

90%

felt the team responded in a timely manner

90%

were involved as much as they wanted in their service planning

92%

felt the IPS team listened carefully to them

96%

were given information on community resources available to them

Individuals who started employment during this time frame:\*

CLEVELAND: 24 WAKE: 11 GUILFORD: 22 FORSYTH: 17 ROBESON: 11

\*2017 calendar year



## HEALTH DRIVE ATTENDEES TEE UP FOR REWARDING JOBS AT NEW BERN GOLF AND COUNTRY CLUB

Bria Harris, 21, Terrill Jones, 24, Gerald Stallings, 22, and Lamonte Williams, 35, all attend the Health Drive day program and are employed year-round by the New Bern Golf and Country Club. They are part of a growing maintenance team and are enjoying their roles that contribute to the course's stellar reputation. Their job responsibilities include cleaning up the natural landscaped areas by removing fallen branches, picking up pine cones and replacing divots. "These are detail tasks that if not done, golfers take notice. They always do a great job and the highly visible work they do is extremely important," says New Bern Golf and Country Club Maintenance Supervisor Todd Holt.

Holt is so pleased with the Health Drive members of his maintenance team that he is an ambassador for inclusion. Whenever he can, Holt reaches out to New Bern area golf facilities testifying to the success of the Health Drive crew. The New Bern Golf and Country Club was awarded the Employer of the Year Award by The Arc of Craven County in April 2018 for their inclusion efforts in employment. Holt dedicated the award to Williams, who attended the event.

*Pictured (from L-R): Bria Harris, Terrill Jones, Maintenance Supervisor Todd Holt and Gerald Stallings enjoy their new job at the New Bern Golf and Country Club.*



## WAKE COUNTY IPS PROVIDES GUIDING HAND IN FINDING JOB

Odell Clark, 49, sought Monarch's Individual Placement and Support Employment Service (IPS) in Wake County when he found himself out of a job and struggling with depression. Employment Support Professional Precious Haynes helped Clark gather information, research jobs and develop a plan. About two months into his job search, Clark felt equipped with his one-on-one interview training and resources and went in for a face-to-face interview for a groundskeeper position he found. To his surprise, he was hired on the spot and is now the groundskeeper at Raleigh's Creekside Apartments where he makes sure the property is in excellent shape for both renters and potential apartment seekers.

Not only has employment allowed Clark to provide for his family, but it has brought some added health benefits. Being active full-time during his work week has helped him lose 39 pounds and about five clothing sizes. "The [IPS] program has helped me tremendously. They [Monarch] did not give up on me," says Clark. "It has been a life-changing experience in a good way."



## PAPA JOHN'S CELEBRATES DAVID DILLARD'S 10 YEARS OF SERVICE

In January 2018, David Dillard was celebrated for his decade of service to Papa John's in Kernersville, North Carolina. Dillard has been attending Monarch's CHOICES at the Ridge day program for 20 years and averages building 200 boxes per hour at the pizza franchise. Monarch recognized Dillard on social media and the post went viral, receiving 504 likes, more than 290 comments and reaching more than 5,000 people. Papa John's national headquarters also congratulated Dillard for a job well done.

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# THE IMPACT OF FINANCIAL STABILITY

Monarch is grateful to be able to provide much-needed services for the people we support, and much of that lends itself to Monarch taking advantage of opportunities to grow and develop in every avenue possible.

## JULY 1, 2017 – JUNE 30, 2018

TOTAL STATE AND OTHER SERVICE CONTRACTS	\$30,060,667	36.91%
TOTAL MEDICAID REVENUE	\$41,072,324	50.43%
TOTAL CONTRIBUTIONS AND LOCAL SUPPORT	\$755,570	0.93%
TOTAL OTHER REVENUE	\$590,420	0.72%
TOTAL RENT AND FEES FOR SERVICES	\$6,042,903	7.42%
TOTAL MEDICARE & INSURANCE	\$1,584,436	1.95%
TOTAL GRANTS AND PHILANTHROPIC GIVING	\$1,343,537	1.65%
<b>TOTAL REVENUE</b>	<b>\$81,449,857</b>	<b>100.00%</b>

## THE IMPACT OF YOUR SUPPORT

Philanthropic giving helps Monarch establish new programs and expand its service impact in the community. From support for music therapy, new evidence-based behavioral health program and art supplies, individuals who give to Monarch are positively impacting the lives of nearly 30,000 North Carolinians.

**MORE THAN \$1.3MM** raised in FY2018, a **45% INCREASE** over the previous year

**SECU Youth Crisis Center** named

**114 GOLFERS RAISED \$55,000** at the 10th Annual Dreams Take Flight Golf Tournament, bringing total giving for this event to **MORE THAN \$500,000** since inception.

Successful completion of a three-year, **\$195,000 GRANT** from the Cone Health Foundation to launch co-occurring mental health and substance use disorders treatment services in Greensboro

**78 NEW MONARCH DONORS**

**60TH ANNIVERSARY** Corporate Partners/Community Partners



**KERR::HEALTH**  
Long Term Care Pharmacy



FOR A COMPLETE LIST OF MONARCH SPONSORS AND DONORS, VISIT:  
**MONARCHNC.ORG/DONATE**



## CLAY, COLOR, CREATIVITY: MCACC DAY PROGRAM PARTICIPANTS EXPLORE THE ART OF MAKING POTTERY

Monarch's Creative Arts and Community Center (MCACC) pottery workshop in Southern Pines is a bustling space of eager artists. Day program participants wait patiently for their turn to transform their ideas from the initial piece of clay into beautiful mugs, bowls, vases and covered dishes.

The center's course offerings in addition to pottery include art, dance and music programs for the 60 adults with intellectual and developmental disabilities who attend. The current MCACC kiln is a newer model from when the class began three years ago, thanks to a 2016 grant from the John W. Roffe and Marjorie A. Roffe Endowment for Moore County, managed by the Moore County Community Foundation. Sizable pieces can now be fired as well as accommodate different clays and glazes. This kiln's firing process allows for finished pottery to be dishwasher and microwave safe.

In addition, MCACC received a generous donation from the Donald and Elizabeth Cooke Foundation in late 2017 to further support the pottery program. This donation helped expand MCACC's capacity to teach pottery on site and allow participants with an interest in pottery to take classes at the North Carolina Pottery Center in Seagrove. The grant also allocated funding for Developmental Specialist Enjoli Allbrooks to complete pottery courses at Montgomery Community College so that she may share expertise with the people we support. Pottery and other artwork is on display at the Monarch Gallery: Where Art Takes Flight, which opened at MCACC on Nov. 1.

Monarch staff members who work in the pottery studio say one of the most rewarding aspects of creating pottery with the MCACC participants is to see their pride when their pottery is complete.



# THE IMPACT OF 2017–2018 ACHIEVEMENTS

Each year, Monarch continues to expand its reach to people of all ages, backgrounds and skill levels across the state – often going above and beyond to ensure they're providing the highest-quality care.



## MONARCH ACHIEVES COVETED ACCREDITATION FROM THE JOINT COMMISSION

Monarch earned The Joint Commission Gold Seal of Approval® in October 2017 by demonstrating continuous compliance with the Commission's performance standards. Monarch voluntarily underwent The Joint Commission's thorough assessment survey to evaluate its performance standards and commitment to delivering safe, quality care in both its behavioral health facilities and long-term services and support programs across North Carolina.

During the nine-day review, more than 100 of Monarch's sites were rigorously evaluated for compliance with healthcare standards related to care, treatment and services; environment of care; leadership; and screening procedures for the early detection of imminent harm. Onsite observations and interviews were also conducted.

The Joint Commission accredits more than 21,000 organizations worldwide and focuses on continually improving healthcare by setting the highest standards for quality through the world.



## MONARCH EXPANDS ITS FACILITY-BASED CRISIS CENTER IN LUMBERTON

In August 2017, approximately 50 community members, elected officials and representatives from the hospital, social services, school system, and Eastpointe, the region's managed care organization (MCO), gathered at Monarch's Facility-Based Crisis (FBC) center in Lumberton for a grand reopening ceremony.

The extensive renovation and expansion of the FBC grew the facility from 11 beds to 16, increasing Monarch's ability to provide services to people in Lumberton and neighboring communities. The program provides in-patient treatment options for people with mental illness and substance use disorders requiring 24-hour secure and medically supervised care, and is designed as an appropriate, time-limited alternative to emergency room visits and hospitalization.

The capital project is a partnership between Monarch and Eastpointe. Monarch received more than \$2 million in support from Eastpointe and federal and state funding streams. The Cannon Foundation also contributed to the renovation and expansion of the FBC.



## DAY OF CELEBRATION: HONORING MONARCH'S 60TH ANNIVERSARY

April 27, 2018, marked exactly 60 years since a group of committed parents and community members came together to change the lives of people living with intellectual and developmental disabilities by founding The Arc of Stanly County. In honor of the occasion, Monarch sites across North Carolina hosted special events, cookouts and parties as part of the 60th Anniversary Statewide Day of Celebration. More than 55 sites came together to host events to celebrate the occasion across 34 counties – from the coast to the mountains.

# THE IMPACT OF WHAT'S AHEAD

## MONARCH AWARDED \$1.6MM FEDERAL GRANT TO EXPAND MENTAL HEALTH AND SUBSTANCE USE DISORDER SERVICES IN STANLY COUNTY

The Department of Health and Human Services' Substance Abuse and Mental Health Services Administration announced this fall it will award Monarch a \$1.6 million grant to provide vital, expanded services for people with serious mental illness and substance use disorders through the Certified Community Behavioral Health Clinic (CCBHC) model. This grant will assist Monarch in establishing a CCBHC in Stanly County to focus on complex mental health and substance use disorder needs, ensuring integration of care with primary care physicians through use of care coordination. The groundwork for the program began in October and Monarch estimates it will serve over 2,000 adults and children over the next two years.

## BEHAVIORAL HEALTH URGENT CARE TO OPEN JANUARY 2019 IN WAKE COUNTY

In Wake County, Monarch will open a Behavioral Health Urgent Care (BHUC) center, a designated intervention/treatment location that will serve as an alternative to any community hospital emergency department where people with urgent primary behavioral health needs will receive triage and referrals. The BHUC location will include the ability to initiate the Involuntary Commitment petition via first-level evaluations, medical screening, case management and referrals. The BHUC is a treatment model that is intended to offer a diversion from the use of emergency departments or hospitals to address individuals experiencing behavioral health crises. This new Monarch-operated facility in Raleigh is scheduled to open in January 2019.

## MONARCH ADDRESSES OPIOID CRISIS WITH MEDICATION ASSISTED TREATMENT MODEL

From 1999–2016, opioid-related overdoses in North Carolina increased by 800 percent, resulting in over 12,000 deaths during this time frame. To respond to the needs of our communities, Monarch is developing a Medication Assisted Treatment (MAT) program in Stanly County in fall 2019. Monarch's MAT model is an outpatient, office-based opioid treatment program that will provide an array of services to address the complex needs of people seeking this service. Along with medication(s) to help alleviate withdrawal symptoms and cravings, ongoing individual and group therapy services and case management will be provided to increase the recovery skills and supports needed to help maintain recovery. Monarch is planning MAT services in other communities the organization currently serves.



# HONOR ROLL OF DONORS

## DESIGNATED GIVING

Contributions made by friends, family, corporate partners and foundations directed to specific Monarch residences, sites and programs.

### \$1 TO \$999

American Preferred Tax Service  
Averitt Enterprises, Inc.  
Erin Baluyot  
Wanda Bennett  
Charles and Wanda Bigelow  
Mickey and Drusella Boone  
Steve and Barbara Brown  
William Buckler  
Carl and Sandra Caddell  
Pearl Campbell  
Carolina Jewelry & Pawn  
Odysseus Chamis  
Gary and Jackie Church  
City of Winston-Salem  
DBL Holdings, Inc.  
Jim and Sarah Dilley  
Pat Dumon  
Earl's Electrical Heating & Air Conditioning, Inc.  
Brenton Evers  
First Presbyterian Church, Rockingham  
Courtney Gardiner  
Donna Gibbs  
Brian Go and Maya Zumwalt  
Don and Susan Haines  
Jerry and Vicky Hayes  
Hogg Family Trust/Jay Molica  
Tereda Horton  
Jackson's Diesel Service

Judy James  
Lora Jones  
Jim Kelley  
Angela Kirk  
Mike and Gale Kirk  
Merle and Peggy Lemon  
Bernard and Ruth Levin  
Joe Linville  
Blake and Jamie Martin  
Dave and Jackie McGowen  
Michael and Lou Ann McGuinness  
Reggie and Mary Medlin  
MOCA, VFW - New Bern  
Duncan and Marsha Munn  
Dean and Mary Nance  
National Christian Foundation  
Donald and Barbara Jean Oflanagan  
Bob and Kemper Parris  
Karen Pennar  
Wayne and Margaret Potts  
Sue Redman  
Ramiro and Patricia Robles  
Sam and Pam Hooker Foundation  
Janice Scarborough  
Mary Scott  
Michael and Tamra Smithson  
Lake Snyder  
Southeastern Fuels, Inc.  
Southside FWB Church  
Melissa Stair  
Richard and Linda Stair  
Luke and Julia Staley  
State Employees Association of NC - District 13  
Sweet Haven Baptist Church  
Jim Thompson  
W & W Auto Sales, Inc.  
Wade S. Dunbar Insurance Agency  
Frances Walker  
Richard Wall  
Laurie Weaver

Thomas and Kathryn Webb  
Kristin Williams

**\$1,000 TO \$2,499**  
Daniel and Christy Brown  
Roger and Connie Dillard  
Paul Ford  
Mary Jones  
Kern Foundation Irrevocable Trust/Terri Kern  
North Carolina Bar Foundation  
Ol Skool Tribe Motorcycle Group  
Steve and Paula Smith  
Steve and Suzanne Surratt  
Bob and Dr. Peggy Terhune  
United Way of Richmond County  
United Way of Stanly County  
David and Colleen Zoubek

### \$2,500 TO \$4,999

Andy's Charitable Foundation  
Ed and Gerri Crutchfield  
Dona I. Hill, Inc.

### \$5,000 TO \$29,999

Community Based Alternatives, Inc.  
Jeff and Marie Gaskin  
Queen City Sahelis  
The Donald & Elizabeth Cooke Foundation

### \$30,000 TO \$299,999

Cone Health Foundation

### \$300,000 TO \$749,999

North Carolina Department of Transportation

### \$750,000+

State Employees Credit Union Foundation

## SOCIETY OF 1958

The Society of 1958 recognizes individuals who make Monarch part of their estate plans either through their will or by naming Monarch as the beneficiary of other planned giving opportunities.

Daniel and Christy Brown  
Mary Ethel Clayton  
Dr. Peggy S. Terhune  
Mary Cecelia Wood

## MONARCH SOCIETY

Gifts to the Monarch Society support learning, growth and healing for thousands of people across North Carolina. Monarch Society gifts have an immediate impact on the lives of the people we support every day as they are directed to Monarch's highest, greatest and most immediate needs as determined by our Board of Directors and Executive Leadership. Monarch is committed to helping people achieve their dreams, and gifts to the Monarch Society ensure that support is there when people need it most.

### \$1 TO \$999

A Big Idea Group  
Robert Akers  
AmazonSmile Foundation  
Atlantic Coast Engineered Metals, LLC  
B.R.S. Incorporated  
Pamela Bander  
Gary Barattini  
BB&T  
Les Bernabi  
Terri Bernhardt  
Adina Blake  
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John and Gloria Bowers  
Kenny Cagle  
Carolina Orthopedics & Sports Medicine  
Wayne Cartwright  
CDW Non Profit  
Mary Chamis  
Joseph and Katherine Church  
Citrix  
Clegg's Termite and Pest Control  
Clint Miller Exterminating  
Martha Collier  
Steve Cromer  
Dave and Gail Devore  
Richard and Denzel Dickerson  
Polk and Kathy Dillon  
Dunlap Vision Center/Drs. Eddie and Janice Dunlap  
Fairview Extension & Community Association

Michael Gammon  
Jeff and Marie Gaskin  
John and Veronica Greenfield  
Guardian Pharmacy Eastern, Inc.  
Don and Susan Haines  
Paul Hallet  
Steve and Anne Harman  
Felix and Carolyn Hinson  
Larry and Brenda Hinson  
Mary Sue Hodge  
Norman and Phyllis Hoffman  
Ricky Hogan  
Hogg Family Trust/Jay Molica  
Bill Hrabowecky  
Derrick Huneycutt  
INTEC Group, Inc.  
Sara Jarvis  
Joan Johnson  
Randy Johnson  
Richard and Cindy Jones  
John Kaylor  
Jim Kelley  
Carl and Joann Kimrey  
Joe Kling  
Larry and Jane Lankford  
Joel and Nikki Laster  
Jerry and Karen Lewis  
Anastassios and Maya Margaronis  
David and Elaine McIlquham  
Jim and Nancy McNiff  
MidAtlantic Printers Limited  
John Misiaszek  
Polly Moose  
Deborah Moses  
Earlynn Mullins  
Edmond and Patricia Murphy  
Oesterreich Law, PLLC  
Kenny Paul  
Brittany Pfister  
Jason Plyler  
Jeff and Robin Plyler  
Mike Poole  
Jon Rindfleisch  
Peggy Roseman  
Joseph Rosy  
Eric Rudolph  
Melinda Rummage  
Robert Sager  
Sharp Electronic Corporation  
Ed and Lynn Shimpock  
Pam Shipman  
Marjorie Silvernail  
SimplexGrinnell  
Simply Home, LLC

Valda Sinclair  
Nancy Smoak  
South Central Oil Company  
Standard Office Equipment  
Ross Stokes  
Storm Technologies  
Tana Stroupe  
Darryl and Natasha Suber  
Bob and Dr. Peggy Terhune  
George and Betty Theodorakis  
Dan and Connie Thomason  
Charles and Janan Usher  
Uwharrie Bank  
Edward Vaupel  
Louise Warnimont  
Ed Wiens  
Fritz Wiesendanger  
Betty Wilhelm  
Brittany Williams  
Ardella Wilson  
Zaytoun & Raines Construction Co., Inc.

### \$1,000 TO \$2,499

Central Carolina Pharmaceutical Services  
Davidson, Holland, Whitesell & Company, PLLC  
Enterprise Rendering/Carroll Braun  
Gary and Joan Feierstein  
Dr. Barbara Kean  
Key Benefit Administrators  
Shelly Morgan  
Don and Rachel Morrison  
Philadelphia Insurance Companies  
Randall and Sandra Phillips  
Jane Tanner  
The Echo Group  
Tripp Commercial, LLC  
Mary Wennen

### \$2,500 TO \$4,999

Bradford and Ruby Barringer  
J.T. Russell and Sons, Inc.  
Jordan Family of Companies  
Nutanix

### \$5,000 TO \$12,499

Lee and Mary Burt Allen  
BB&T Insurance Services, Inc.  
Gardner Skelton, PLLC/Jared and Nicole Gardner  
Genoa, a QoL Healthcare Company  
Kerr Cares for Kids Foundation

### \$12,500+

First Citizens Bank

## GIFTS IN KIND

Contributions of Goods or Services

A Big Idea Group  
Thomas Allen  
Shea Argento  
Heather Briles  
Cadillac Signs  
CDW Non Profit  
Chick-fil-a/David Rowland  
Courtyard by Marriott - New Bern  
Brandy Cummings  
Jim and Sarah Dilley  
Elks  
First Presbyterian Church, Rockingham  
First United Methodist Church of Norwood  
Courtney Gardiner  
Sylvia Griffin  
Lori Harmon  
Kathy Hayes  
Larry and Brenda Hinson  
INTEC Group, Inc.  
J & S Wholesale

Joan Johnson  
Angela Kirk  
Mike and Gale Kirk  
Jackie Mabry  
Monica McDonald  
Edna McNeil  
Memorial Baptist Church  
MidAtlantic Printers Limited  
Don and Rachel Morrison  
Richmond County DSS  
Jonny and Barbara Springfield  
St. Gabriel's Catholic Church  
Wendy Stanley  
Starnes Jewelers  
Tom Stewart  
Steve and Suzanne Surratt  
Wet 'n Wild Emerald Pointe  
Betty Wicker  
Faye Yates

## ARC OF STANLY COUNTY

The Arc of Stanly County works to ensure that people with intellectual and/or developmental disabilities in Stanly County have the services and supports they need to grow, develop and live in their own community.

Barbara Arbo  
Pawnee Barden  
Jack and Nancy Jean Bauer  
John and Gloria Bowers  
Kenny Cagle  
Jeff and Sandra Chance  
Dun Rite Professional Services/Benton  
and Cindy Dry  
Ruby Floyd  
Kevin and Dr. Mary Garrison

Felix and Carolyn Hinson  
Larry and Brenda Hinson  
Dr. Barbara Kean  
Angela Kirk  
Mike and Gale Kirk  
Tony and Martha Lowder  
Don and Rachel Morrison  
Cynthia Ohlrich  
Phillip and Carol Parker  
Kyle Pope

Carrie Poplin  
Virginia Poplin  
Stan and Amy Shelton  
Raymond Skidmore  
Wanda Smith  
Nancy Smoak  
Bob and Dr. Peggy Terhune  
Elaine Vincent  
Jeff and Jeanette Wilhelm



Monarch  
A YEAR IN REVIEW.